

Intel® Parallel Studio XE 2018 Beta Program: Frequently Asked Questions

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1. General

1.1. Why does Intel run software beta programs?

Intel runs free software beta programs to allow developers to get early experience with our latest tools and features before they are released to the general public. We encourage participant feedback in order to receive valuable information on how we can improve our products.

1.2. Can I invite my colleague or friend to participate in Intel® Parallel Studio XE 2018 Beta program?

We would love that! Please recommend that your colleague or friend visits [the Intel® Parallel Studio XE 2018 Beta program page](#) and follows the steps in the “How to enroll in the Beta program” section.

1.3. I am new to Intel® Software Development Tools and I'd like to learn more before I decide to participate in the beta program. Where should I start?

The Intel® Parallel Studio XE 2018 Beta combines Intel's industry-leading C/C++ and Fortran compilers, performance and parallel libraries, error checking and code robustness tools, and performance profiling tools into a single suite offering. This helps boost application performance and increase the code quality, security, and reliability needed by high-performance computing and enterprise applications. At the same time, the single Intel® Parallel Studio XE suite for Windows* or Linux* eases the procurement of all the necessary tools and simplifies the transition from multicore to manycore processors in the future. Visit [our website](#) to learn more.

1.4. What is the duration of the Intel® Parallel Studio XE 2018 Beta program?

The beta license will expire on October 12, 2017. However, the beta program will formally be over two weeks after we send out a post-beta survey. The Beta completion survey will be sent out and made available early on June 13, 2017. Users will be asked to remove beta software and licensing from their test environments after October 12, 2017.

1.5. How quickly should I expect the bugs and feature requests I submit to be addressed?

We make every effort to resolve reported problems that impede testers from using the software. Some issues will be resolved in update releases during the beta program, while others may be addressed with a special engineering build delivered directly to the tester. However, we might not be able to fix all issues during the beta program and we'll continue improving our products after the beta program is over.

1.6. Should I expect to receive product updates during the Intel® Parallel Studio XE 2018 Beta program?

Yes, we are continuously addressing feedback we receive from beta program participants and will be releasing one update during the duration of the beta program.

1.7. What's the easiest way to receive product updates during the beta program?

The Intel® Software Manager, a tool that is automatically installed with the beta package, will provide notification when an update is available. Using the Intel® Software Manager is the easiest way to download and install product updates. You will also be notified via e-mail when new updates are posted in the Intel® Software Development Products Registration Center following beta registration.

1.8. How frequently should I expect to be contacted by Intel regarding the Intel® Parallel Studio XE 2018 Beta program?

We'll contact you via e-mail to invite you to participate in the beta program. After that, we may notify you about available updates and upcoming webinars. Finally, we will contact you requesting your participation in one survey: a post-beta survey that will be made available early in June so that feedback can be provided early in case you finish the Beta evaluation early.

1.9. I am only interested in testing some of the components of Intel® Parallel Studio XE 2018 Beta. Is it possible to download and test them separately?

We've made many improvements to the entire Intel® Parallel Studio XE suite and we'd like to share them with you because we believe our tools will make your development process more efficient and streamlined. However, it is possible to download components separately. You can select the components you'd like to download and install at the time of registration by using the "Online Installer" option.

Via this process, you can pre-select available components and reduce the time for download and installation. You must be connected to the internet to use this installer.

1.10. How can I help make Intel® Software Development Tools better products

We value your opinion and there are several methods you could use to help us improve our products:

- [Online Service Center](#): use your account to submit your feedback to us
- Beta survey: a post-beta survey that will be made available in June so that feedback can be provided early in case you finish the Beta evaluation early – this is a great opportunity for you to let us know what you think should be improved in our new product!

1.11. What's New in Intel® Parallel Studio XE 2018 Beta?

Please refer to "[What's New](#)" section for a detailed description of the new components and new features of existing components in Intel® Parallel Studio XE 2018 Beta.

2. Participation

2.1. How do I participate?

You should receive an invitation e-mail with instructions. Instructions include a URL to a short pre-beta survey. Fill out the survey and submit it. When the survey is submitted, you'll be given a link to the beta program registration page. Follow the instructions to register, generate a serial number, and download the beta package(s).

2.2. Where can I download Intel® Parallel Studio XE 2018 Beta?

When you register to participate in the beta program, you will be redirected to a web page to download the Intel® Parallel Studio XE 2018 Beta product – a suite containing all Intel® Software Development Tools. You may also log into the [Intel® Software Development Products Registration Center](#) at any time.

2.3. Will my existing license for Intel® Parallel Studio XE 2017 work?

No, none of the existing valid licenses enable access to the Intel® Parallel Studio XE 2018 Beta or its components. You'll need to register to participate in the beta program and obtain a new beta-specific license.

2.4. If I want to test Intel® Parallel Studio XE 2018 Beta on Linux* and Windows*, how many licenses/serial numbers will I need?

The serial number that you received while registering to participate in beta should work for any supported Windows*, Linux*, macOS* and hardware. You can use the same serial number while testing Intel® Parallel Studio XE 2018 Beta on up to 3 different systems.

2.5. How do I report bugs and submit feature requests?

The beta license gives you access to [Online Service Center](#). Just log-in, select the component product that your issue applies to, describe your issue, and submit it to us. For step-by-step guidance on submitting a support request see [this article](#).

2.6. I'd like to provide a more detailed feedback to Intel about Intel® Parallel Studio XE 2018 Beta. How can I do that?

Please submit your feedback using your account at [Online Service Center](#) and request an Intel expert to contact you.

2.7. I liked the new product very much and I want to spread the word? What's the best way to do it?

Share the [Intel® Parallel Studio XE 2018 Beta page](#) with any colleagues that might be interested. Furthermore, submit your feedback using your account at [Online Service Center](#) and we'll contact you.

2.8. I have a question regarding the Intel® Parallel Studio XE 2018 Beta program not covered by this FAQ. What should I do?

Please submit your question using your account at [Online Service Center](#).

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